Your Essentials Hilton Hawaiian Village Waikiki Beach Resort 2005 Kalia Road Honolulu, Hawaii 96815 808-949-4321

### **Text Us**

808-425-9010

If we can help with anything, anytime, just text us and provide your name and room number.

#### WHO TO CALL

(Dial extensions from your guest room or lobby house phone)

Text us at 808-425-9010

Emergency: 21Bell Desk: 41

• Business Center: 74160

• Concierge: 30 or 808-846-6199

Front Desk: 46Guest Services: 54Housekeeping: 54

• In-Room Delivery –Wiki Wiki To You: 75253

Lost and Found: 54Manager on Duty: 23Mandara Spa: 74370

SpeediShuttle: 877-242-5777

Taxi: 808-233-3333

• Tours & Activities: 808-846-6199

### CHECK-IN TIME: 4 pm CHECK-OUT TIME: 11 am



EXPRESS CHECK-OUT: For contactless Check-Out, just text us at 808-425-9010 and drop your room keys in our Express Check-Out Boxes located in the Main Lobby, Rainbow Tower Lobby, Tapa Elevator Landing, Diamond Head Tower Lobby near both elevator banks. Folio/Receipts are available via your Honors App

#### **FACE MASKS**



Please note that we require all guests and team members to wear a face mask in all of our lobby areas, elevators and indoor public areas.

#### **HOUSEKEEPING SERVICES**

Customize Your Clean. For your comfort, we have arranged for your room to be automatically serviced by housekeeping every 5<sup>th</sup> day of your stay.

To schedule your guest room cleaning before or after the 5<sup>th</sup> day, please dial ext 44 or text us at 808-425-9010 the day prior.

To prepare for your arrival, we have taken extra safety precautions, including industry-leading hygiene practices. Please visit www.Hilton.com/cleanstay.



# HILTON HONORS GOLD & DIAMOND DINING BENEFIT

# For Honors members who have booked their stay through Hilton.com:

Choice of 1,000 Honors Bonus Points or \$18 per night dining credit at Tropics Bar & Grill, Bali Oceanfront, Hau Tree Cantina, Wiki Wiki Market, Starbucks, MixBar, Lagoon Grill, Tapa Bar or In-Room Delivery, for you and up to one additional guest registered to the same room each day of your stay. The dining credit is not cumulative.

### **Dining On-Site - Breakfast**

### See Map Locations on Page 6

#### **BALI Oceanfront: Breakfast Daily**

Located Oceanfront in the Rainbow Tower mezzanine. Breakfast Daily 7am-11:30am, <u>Click Here for online reservations</u> or go to <u>www.BaliWaikiki.com</u> or call ext 43 from your guest room or dial 808-941-2254



7:00am – 10:00pm Breakfast, Lunch, Dinner and Beverages

#### **IN-ROOM DELIVERY - Wiki Wiki To You**

Dial extension 75253 from your room. <u>See Menu in our Guest Directory</u> Breakfast (Delivery) 7:00am-10:30am, Dinner (Delivery) 5:45pm-9:00pm

#### **WIKI WIKI MARKET**

Take-Out / Grab-n-Go- 7:00am- 8:00 pm, Located in the Ali'i Tower ground floor

#### **STARBUCKS - 2 Locations**

Ali'i Plaza 5:30am – 5:30pm, Located near the Ali'i Tower Kalia Tower 6:00am – 4:00pm,

#### **ABC Stores / Island Deli**

Grab-n-Go Packaged Meals: Located at two locations:
Rainbow Bazaar 6:30am-11:30pm
Tapa Tower Concourse 6:30am – 11:00pm,
Hawaiian Coffee, bottled juices, fresh fruit bowls, pastries, breakfast sandwiches, groceries and more.

#### **Blue Water Shrimp & Seafood**

Breakfast Dine-in or Take-Out made to order—7:30am- 10am, Located in the Rainbow Bazaar, Hawaii fusion restaurant serving up Aloha every morning for breakfast. Call 808-955-5400

#### **CJ's New York Style Deli**

Dine-in or Take-Out made to order - 7:00am- 9:30pm Located in the Rainbow Bazaar. Waikiki's largest breakfast selection served all day. Dial ext 74068 from your guest room or 808-942-0027 www.cjsdeliwaikiki.com

#### Fresco Italian Restaurant

Dine-in or Take-Out made to order – Breakfast: 7:00-11:00am (Mon-Fri) and 7:00am-12pm (Sat-Sun); Dinner: Daily 4:00pm-9:30pm, Located in the Rainbow Bazaar 2<sup>nd</sup> Floor

Italian cuisine with an island flair. Dial ext 74077 or 808 941-8868 <a href="https://www.frescohawaii.com">www.frescohawaii.com</a>

**Lappert's Hawaii** 6am – 9pm, Located in the Rainbow Bazaar, Fresh baked goods and delicious coffees. Dial ext 74152 or 808-943-0256 **Lappert's Hawaii** Menu















### Dining On-Site - Lunch, Snacks, Dinner and Bars

See Map Locations on Page 6

#### **BALIOCEANFRONT**

Located in the Rainbow Tower mezzanine, Open for Dinner: Wednesday – Saturday

Dinner 5pm-9pm; Dinner

Click Here for online reservations

or go to www.BaliWaikiki.com

or call ext 43 from your guest room or dial 808-941-2254



7:00am - 10:00pm

Breakfast, Lunch, Dinner and Beverages

#### **TAPA BAR - Open Daily**

Friday – Saturday 11am - Midnight, Sunday – Thursday 11am-11pm

Entertainment Nightly: Sunday-Thursday 7pm-10pm and Friday-Saturday 8pm-11pm

Tapa Bar Smash Burger Menu from 12 noon - 10pm



Bar open from 9am-7pm

Dine-in made to order – 10:30am-5pm

#### IN-ROOM DELIVERY - Wiki Wiki To You

Dial extension 75253 to order. <u>See Menu in our Guest Directory</u> Breakfast (Delivery) 7:00am-10:30am, Dinner (Delivery) 5:45pm-7:45pm

#### **WIKI WIKI MARKET**

Take-Out / Grab-n-Go- 7:00am- 9:00 pm, Located in the Ali'i Tower ground floor

#### STARBUCKS -

Ali'i Plaza 5:30am – 5:30pm, Located near the Ali'i Tower

Kalia Tower 6:00am – 4:00pm

#### MIX BAR - Ali'i Tower (for Ali'i Tower guests only)

Lunch, Snacks, Beverages 11:00am-5:00 pm, Located on the Ali'i Tower pool terrace

#### **ABC Stores / Island Deli**

Grab-n-Go Packaged Meals: Located at two locations:

Rainbow Bazaar 6:30am-11:30pm

Tapa Tower Concourse 6:30am – 11:00pm,

#### **Accents at Grand Waikikian**

Grab-n-Go Packaged Meals: Sun. – Thurs. 11am – 7pm

Located in the Grand Waikikian Tower

Sandwiches, salads, groceries, beer, wine and spirits.. 808-947-8405

#### Aloha Bowls & Tea

Take-Out made to order– 11am- 6pm

Located next to the Tapa Pool

Poke Bowls, Acai Bowls, Boba Teas and Smoothies. All drinks and bowls are made-to-order to ensure that our guests enjoy the freshest local favorites possible.















### Dining On-Site - Lunch, Snacks, Dinner and Bars

#### **AOKI Teppanyaki**

Dinner- Dine in only - 4:30pm - 10pm, Rainbow Bazaar

**Reservations Recommended for Dine-in** 808-955-5955

Masterful Teppanyaki Chefs prepare steak and seafood delicacies on a tableside grill with skillful dexterity. Ala Carte menu also available. Beer, wine and specialty beverages. Dial ext 74072 or call 808-955-5955, Menu at

www.aokigrill.com/waikiki/

#### Blue Water Shrimp & Seafood

Dine-in or Take-Out made to order—7:30am-10pm Located in the Rainbow Bazaar Call 808-955-5400



Dine-in or Take-Out made to order - 7am- 9:30pm

Located in the Rainbow Bazaar

Specializing in thick New York-style deli sandwiches, tasty pastas, half-pound burgers, soups and salads. Beer, wine and specialty beverages. Dial ext 74068 from your guest room or 808-942-0027 <a href="https://www.cjsdeliwaikiki.com">www.cjsdeliwaikiki.com</a>



Located on the beach in front of the Rainbow Tower. Hot Dogs, Pretzels, Blizzards, Smoothies, Shakes and soft serve cones.

#### Fresco Italian Restaurant

Dine-in or Take-Out made to order – Breakfast: Daily 7:00-11:00am (Mon-Fri) and 7:00am-12pm (Sat-Sun); Dinner: Daily 4:00pm-9:30pm, Located in the Rainbow Bazaar 2<sup>nd</sup> Floor, Italian cuisine with an island flair. Dial ext 74077 or 808 941-8868, www.frescohawaii.com

#### Hatsuhana Restaurant & Sushi Bar

Dine-in or Take-Out made to order – 10:30am-9:30pm Happy Hour: 2:30 – 5:00pm, Located in the Rainbow Bazaar Japanese cuisine, sushi menu. Beer, wine and specialty beverages. 808 946-8287

www.hatsuhanausa.com

#### Lappert's Hawaii

6am - 9pm

Located in the Rainbow Bazaar, Gourmet Hawaiian Ice Cream, Shakes, Smoothies, Fresh baked goods and delicious island coffee. Dial ext 74152 or 808-943-0256, Lappert's Hawaii Menu

#### Lagoon Grill 11am – 5:00pm

Located at the Paradise Pool, serving Hamburgers, Hot Dogs, Sandwiches, Salads and beverages.

#### **Round Table Pizza**

Dine-in or Take-Out made to order 11am - 10pm

Located in the Rainbow Bazaar

Voted Waikiki's #1 traditional and specialty pizzas, with dough rolled fresh daily! Also enjoy a variety of salads, baked sandwiches, and tasty appetizers. Beer and wine. 808-955-0137 www.roundtablepizzawaikiki.com













# Waikiki Starlight Luau

The drama and grace of Polynesia unfolds on our beautiful Great Lawn with live music, drums, the captivating dances of the South Pacific and the fiery drama of the amazing fire knife dancers.

Monday, Tuesday, Thursday, Friday at the Great Lawn. 5:30pm-8pm

**Live Music** – Hawaii's best musicians will showcase native Hawaiian music and Polynesian chants

**Energetic and Beautiful Dances** – Our beautiful dancers will mesmerize you with dances from Hawaii, Polynesia and the Pacific.

Waikiki's Most Dramatic Fire Knife Dance – Enjoy the skilled performance of our 4 acrobatic Fire Knife Dancers

**Resort-quality dining** – Known for having the Best Luau cuisine on the island, you will love our exotic flavors and locally sourced island ingredients, buffet style.

### **Golden Circle Seating**

Available for \$170 per adult (12 years and up) and \$110 per child (ages 4-11)(Children 3 and under are free)

- Lei Greeting
- •Mai Tai Punch and one beverage
- Hawaiian and other Island delicacies

#### **Book Now**

### **Premier Seating**

Book our upgraded tickets for just **\$210 per adult (**12 years and up) and **\$150 per child** (ages 4-11)(Children 3 and under are free) and enjoy the following exclusive benefits:

- Lei Greeting
- Premier seating, closest to the stage
- •Mai Tai Punch and two beverages
- ·Hawaiian and other Island delicacies
- •Be first to enjoy the feast!

#### **Book Now**

Prices do not include tax and gratuity. Complimentary validated self-parking is available at the resort.





Located on the Great Lawn



**Reserve Tickets Online** 



# **Our Facilities**

#### **ADA EXPRESS CART**

Convenient transportation is available via our HHV Express Cart. Guests can simply dial 41 and one of our friendly Bell Service Clerks will arrange pick-up from their tower and transport to their destination within the resort.

#### **ADA ACCESS FOR FRESCO'S**

Fresco Italian Restaurant is only accessible by stairs. Patrons unable to negotiate steps will be served on tables situated on the 1<sup>st</sup> level of the Rainbow Bazaar near the stairs leading up to the restaurant.

#### **AIRPORT TAXI OR SHUTTLE**

Call Charley's Taxi: 808-233-3333 You can also <u>book</u> <u>online here</u>.

Call SpeediShuttle: 808-839-6248 You can also book online here.

**ATM MACHINE** Located in the Main Lobby, Diamond Head Tower and Tapa Tower Concourse (near ABC Store in the Tapa Tower) and Rainbow Bazaar at the base of the escalators. See Map on page 5.

**BUSINESS CENTER** Xerox Business Center, Located in the Diamond Head Tower. Dial 74160.

**Hours of Operation** 

Monday: 6:30am-5:00pm,

Tuesday-Saturday: 8:00am-5:00pm, Sunday: Closed Closed for Lunch: Monday-Saturday, 12 noon-

1:00pm

**Self-service available:** 24-Hours -Access with your Hilton Hawaiian Village room key. Credit card required for payment. (Limited to internet, copying, printing and faxing.)



#### **CAR RENTAL**

Enterprise Car Rental desk offers cars conveniently located right here at Hilton Hawaiian Village. The desk is located in the Rainbow Bazaar. For reservations call (808) 949-4321 Ext. 64, (800) 468-3334, or book online.

#### **CONCIERGE DESKS**

Located in the Main Lobby from 7:30am-8:00pm, Tapa Tower Desk 7:30a,-5pm, Rainbow Tower 8am-3p, Activities Desk 8am-6pm, Daily. 808-846-6199

provides immediate care for a variety of illnesses. Located in the Rainbow Bazaar next to Fresco's. Open Mon.-Fri., 8:00am – 4:30pm. Call 808-973-5250 or After Hours 808-971-6000

The ADA access to the DOC office is from and thru the 2nd floor of parking structure ( take the Mid-Pacific conference/parking elevators to 2nd floor).

**DRY CLEANING** Laundry bags and ticket forms are available at the Bell Desk in the Main Lobby between 7 am and 11 pm, daily. Same-day service available only from Mon – Sat. Laundry is returned between 5 – 6pm. No laundry service on Sun. Dial ext 41

**DVD NOW CARD** Your DVD Now Card can be used to access movies and games from the DVD Now machines located in the lobby of your tower. The DVD Now Card is your pass to many of our cultural and exercise activities. Carry it with you.

**FITNESS CENTER** Open Daily. 5:00am-9:00pm, Located on the 4<sup>th</sup> floor of the Kalia Tower. Face masks are required in the fitness center at all times. Capacity in limited – sign up with the Fitness Center attendant.







#### **HAWAIIAN CULTURAL ACTIVITIES**

Experience the essence of Hawaii with cultural classes that include hula lessons and lei making. Various locations. See class schedule on page 9. First come to secure a spot.

## **Our Facilities**

#### **LUGGAGE STORAGE - OVERNIGHT**

Available at Xerox Business Center, Mon-Sat, 8am-5pm located at the Diamond Head Tower. Dial 74160 or call 808-949-0656 or email: hxbc@Xerox.com





#### MANDARA SPA & SALON Open Daily.

10:00am – 6:00pm. Check-in on the 4<sup>th</sup> floor of Kalia Tower.

Click here to view our MANDARA SPA MONTHLY SPECIAL

Mandara Spa at the Hilton Hawaiian Village creates an experience that is truly unforgettable. As the largest spa in Waikiki, Mandara Spa offers relaxing massages, rejuvenating facials, refreshing body scrubs and wraps, and an innovative full service salon. Incorporating indigenous Hawaiian ingredients.

Dial 74370 or call 808-945-7721 or email us at Hawaii@mandaraspa.com

**MANDARA SPA MENU** 

Website: Mandara Spa at Hilton Hawaiian Village



#### **LAGOON WATERCRAFT**

Open Daily from 9am-6pm. All rentals must be returned by 5:30pm

- Surfboard rentals
- Two-person Kayaks: 1-hour rentals
- Aqua Bikes : 1-hour rentals

For Rentals visit the Waikiki Beach Activities Lagoon stand.

#### **OUTDOOR FITNESS CLASSES** Yoga, Morning

Aerobics and Tai Chi classes are among our popular early riser fitness classes at the resort. See class schedule on page 9. First come to secure a spot.



#### **PARKING**

Daily Self-Parking Charge for registered hotel guests: \$55/night \*, motorcycle/moped: \$10/day\* parking.) Oversized Vehicles: Vehicles over 6' 6" do not fit in our parking garage and will incur a cost of \$75/night\*

Valet Parking: \$65/night\*

Lost Ticket: \$100.00\* \*Prices exclude tax.

#### **POOLS & POOL RULES**

Super Pool 8:30am – 9pm

Pool towel service available at 9am - 6pm

**Tapa Pool** 9am – 9pm (Pool towels available 10am-6pm)

Paradise Pool 9am – 6pm, Outdoor Slide: 11am-2pm Lava Tube Slide: 2pm-5pm

Kalia Pool (Adult Pool –Age 18+) 9am-5pm Ali'i Tower Pool Available only for guests of Ali'i Tower, Open Daily from 8am – 6pm

#### **POOL & BEACH TOWELS**

You will receive Pool Towel Cards at check-in.

Present your towel cards to the:

Super Pool Towel Service 9am - 6pm

Tapa Pool Towel Stand 10am-6pm

Paradise Pool Towel Stand 9am - 6pm

Please return soiled pool towels by 5:30pm or return them the next day. We will take the pool towel charge of \$20 per towel off your guest room folio.

**POSTAL SERVICES** in the Xerox Business Center, Located in the Diamond Head Tower. Dial 74160.

**Hours of Operation** 

Monday: 6:30am-5:00pm,

**Tuesday-Saturday:** 8:00am-5:00pm, **Sunday:** Closed **Closed for Lunch:** Monday-Saturday, 12 noon-1:00pm

### **Our Facilities**

#### **TRANSPORTATION**

CHARLEY'S VIP AIRPORT SERVICE & FLAT RATE SUVS VIP Full-Service Airport Package

Charley's Taxi offers a VIP Full Service Airport package to Hilton Hawaiian Village with a variety of vehicle options. Your driver will meet your party with a luggage cart and a Paging Sign displaying your party's name. You'll also receive a Departure Reminder Card noting your return pick-up time. Leis are available for an extra charge.

Due to high demand we ask that you make your reservation at least 48 hours in advance.

Vehicle	To Hotel only	Round Trip	Capacity (w/bags)	Capacity (no bags)	
Mini Van	\$110	\$190	4	6	
SUV	\$135	\$255	6	6	
Sprinter Van	\$180	\$335	8	13	
Navigator SUV Limo	\$180	\$335	7	10	

To reserve a Charley's Taxi VIP Full Service Airport package, please call <u>808-947-0077</u> or Ext 75255. You can also <u>book online here</u>.

Click here to see our enhanced cleaning protocols.

#### Flat Rate SUVs

Charley's also offers SUV style without VIP services. With our flat rate s you can rest assured that no matter the traffic, the rate won't change.

6 passenger SUV: \$1004 passenger SUV: \$75

If you are interested and not in a big hurry, your driver can show you some of Honolulu's historic sites on the way to Waikiki.

To reserve your ride, please call <u>808-947-0077</u> or Ext 75255. You can also <u>book online here</u>.

#### SPEEDISHUTTLE AIRPORT TRANSPORTATION

Speedishuttle is the only shuttle that can drop off and pick up guests in the Main Lobby at the resort. All other "shuttles" including the Airport Shuttle will drop you off at the Tapa Bus Terminal (about a 3 minute walk to the Main Lobby).

SpeediShuttle and all taxi cabs are able to drop you off at the Main Lobby.

SpeediShuttle's Mercedes-Benz shuttles are equipped with GPS technology, which allows the staff to manage the service on a timely basis and also has kep them in the highest ranking for safety in the industry

- Shared Ride
- Exclusive Shuttle
- Lei Greeting is also available.

Book Now or call 877-242-5777 and ask for SpeediShuttle or email <a href="mailto:hhv@speedishuttle.com">hhv@speedishuttle.com</a>. From the resort call Ext. 70773 or stop by the SpeediShuttle desk in the Main Lobby.



#### **WEDDING CHAPEL**

The Akala Chapel. Located next to the Village Green. Offering a variety of arrangements from a vow renewal gazebo wedding to an intimate chapel wedding. Please call 808-478-4052 or email at <a href="mailto:hnldestination@watabe.com">hnldestination@watabe.com</a>

# WEDDING ON THE BEACH OR SURPRISE MARRIAGE PROPOSAL

There is no better way to say "I love you" than a surprise marriage proposal or wedding on the beach at the beautiful Hilton Hawaiian Village. Please call or text 808-829-1423 or email at thebesthawaiiwedding@gmail.com

# **Cultural & Fitness Classes**

- Meet at the locations below 10 minutes prior to class time. First come to secure a spot.
- · Parents must accompany children during all activities.
- Please bring your DVD NOW card for entrance.
- Class sizes may be limited due to Covid19 restrictions by the City and County of Honolulu.
- Face Masks are required for indoor activities
- Information below may change without notice.



HOURS	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
6:30 AM	<b>Aerobics</b> Village Green	<b>Yoga</b> Village Green	Aerobics Village Green	<b>Yoga</b> Village Green	<b>Yoga</b> Village Green	<b>Tai Chi</b> Village Green	<b>Yoga</b> Village Green
9:00 AM					<b>Lei Making</b> Paradise Lounge Rainbow Tower		<b>Lei Making</b> Paradise Lounge Rainbow Tower
10:00 AM			<b>Lei Making</b> Paradise Lounge Rainbow Tower	<b>Hula Lessons</b> Village Green	<b>Lei Making</b> Paradise Lounge Rainbow Tower	Keiki Games * Village Green	<b>Lei Making</b> Paradise Lounge Rainbow Tower
11:00 AM			<b>Lei Making</b> Paradise Lounge Rainbow Tower	Intro to Surf Lessons Meet at Surf Tent fronting Rainbow Tower			
11:30 AM	Fish Feeding Meet outside Alii Tower	<b>Hula Lessons</b> Village Green			<b>Hula Lessons</b> Village Green		
1:00 PM	<b>Lei Making</b> Paradise Lounge Rainbow Tower		<b>Hula Lessons</b> Village Green			<b>Lei Making</b> Paradise Lounge Rainbow Tower	
2:30 PM	<b>Lei Making</b> Paradise Lounge Rainbow Tower				Fish Feeding Meet outside Alii Tower	<b>Lei Making</b> Paradise Lounge Rainbow Tower	
SUNDOWN				Movie Night* See Locations Below			

MOVIES: Mar 2: Cats & Dogs 3 Paws Unite (PG) at Village Green, Mar 9: Cars 3 (G) at Village Green, Mar 16: Encanto (PG) at Village Green, Mar 23: Clifford the Big Red Dog (PG) at the Village Green,

Mar 30: Space Jam A New Legacy (PG)





# KEIKI GAMES\* (Children's Games)

Bring your children with you to enjoy traditional Hawaiian games of skill,

Moa Pahe'e and Ulu Maika. Two fun Hawaiian games that are similar to bowling.

Parents must accompany children during all activities.





# **POOLS & Pool Rules**

#### **POOLS AND POOL HOURS**

**Super Pool** 8:30am – 9pm (Pool towels available 9am-6pm)

**Tapa Pool** 9am – 9pm (Pool towels available 10am-6pm) **Paradise Pool** 9am – 6pm, Outdoor Slide: 11am-2pm

Lava Tube Slide: 2pm-5pm

Kalia Pool (Adult Pool –Age 18+) 9am-5pm Ali'i Tower Pool Available only for guests of Ali'i Tower, Open Daily from 8am – 6pm

#### CABANA RENTALS Rent a Cabana at our Tapa

**Pool.** 12x12 covered Cabana seats up to four guests (4) comfortably and includes 2 relaxing chaise lounges, 2 chairs, 2 tables, 2 towels and 2 bottles of water. Tapa Cabana rentals are available from 10am to 6pm. Cabana capacity is limited to 4 guests maximum.

Go to <a href="https://hiltonhawaiianvillage.ipoolside.com/">https://hiltonhawaiianvillage.ipoolside.com/</a>

#### **TOWELS**

You will receive Pool Towel Cards at check-in. Present your towel cards to the

**Super Pool Towel Stand** Open Daily from 9am – 6pm.

Tapa Pool Towel Stand 10am-6pm

Paradise Pool Towel Stand 9am-6pm

Please return soiled pool towels by 5:30pm or return them the next day. We will take the pool towel charge of \$20 per towel off your guest room folio.







### **POOL RULES & ETIQUETTE**

No Reserving Pool Chairs, items left unattended may be removed.

- Room Key required. Registered Hotel Guests Only.
- No outside food & beverage allowed.
- No Coolers, Glass Bottles or Cups.
- Alcoholic Beverages not allowed on Beach. Fines of \$1000 issued by the State of Hawaii.
- Swim Diapers must be worn by babies and toddlers in the pool.
- Minors (12 & under) require adult supervision.
- No loud music, running or jumping into pools.
- Pets not allowed at pools.
- No rafts, balls, discs, snorkels, or large flotation devices greater than 34"
- No Smoking or Vaping

### **Ocean Fun at the Resort**

#### **ATLANTIS SUBMARINES**

Explore the depths of Hawaii's ocean waters 100 feet below the surface and "swim" amidst schools of beautiful fish in the world's most technologically advanced passenger submarine.

Atlantis has been sharing the magnificence of Hawaii's undersea world since 1988 using the environmentally safe submarines that are battery powered, emit no pollutants, and quietly move through the water, disturbing no one. It's the ultimate in sustainable tourism.



For dates and times, please click the link below.

Check in 30 minutes prior to dive time at the Hilton Hawaiian Village Atlantis Submarine Ticket Desk near beachfront Super Pool.

Reservations available at <a href="https://www.atlantisadventures.com">www.atlantisadventures.com</a> or call 808-973-9811



#### **Spirit of Aloha Catamaran**

Enjoy a premium sailing experience aboard the Spirit of Aloha, the premier catamaran yacht in all of Waikiki. Daily itineraries include Turtle Snorkel Sails, Adventure Cruises, and Sunset Cocktails. Fun, enjoyable, outdoor fresh air experiences accompanied by expert lifeguard-certified crew. For reservations call Tours & Activities Desk at ext 29.

#### **WAIKIKI BEACH ACTIVITIES**

#### **Surf School**

Learn to surf where legendary waterman, Duke Kahanamoku and Hawaiian Royalty did at Duke Kahanamoku Beach. Two hour surf school sessions offered daily at 9:00am, 11:00am, 1:00pm and 3:00pm

Call ext 74292 or 888-904-4088 from 9:00am – 5:00pm or visit any Waikiki Beach Activities Desk or Hilton Concierge Desk











### **Ocean Fun at the Resort**

#### **LAGOON WATERCRAFT**

Open Daily from 9am-6pm. All rentals must be returned by 5:30pm

- · Surfboard rentals
- Two-person Kayaks: 1-hour rentals
- Aqua Bikes : 1-hour rentals

For Rentals visit the Waikiki Beach Activities Lagoon stand.



Experience Hawaii in a unique way by trying yoga on a stand-up paddleboard for a fun and refreshing workout while enjoying the beauty of Waikiki. No matter what level you are – beginner, intermediate or advanced, join us to learn how to stand up paddleboard and challenge yourself with this new experience. We will guide you safely through basic yoga poses and fundamentals while having some fun in the sun.

Sign up the day prior at the Waikiki Beach Activities Desk at the Lagoon or schedule online below: Schedule: SUP yoga classes are offered every day except Sunday (8:30am-10:00am, check in by 8:15am, RSVP 24

hours)

Cost: \$65.00 per person\*

Click here to make a reservation.









## **Tours And Activities**

Tours & Activities Desk is open daily 9 am – 6 pm. Concierge Desks in the Main Lobby 7:30am -6pm

From helicopter rides and golfing trips to ocean cruises and watersports, a wide choice of options are available to help you make the most of your vacation. For more information, call us at 808-846-6368

<u>Click here</u> to visit our website, to see all of our tours and activities.

Here are a few examples:

#### **PEARL HARBOR TOUR**

A Pearl Harbor tour is a must when on Oahu. Recognized as Hawaii's most popular visitor attraction, this moving and thought-provoking site holds not only a place in the history of the islands, but in the hearts, minds and personal histories of so many from beyond Hawaii. All tours led by a certified E Noa guide with a personal love and deep knowledge of Oahu.

#### **BEST OF KUALOA EXPERIENCE**

The ultimate Kualoa experience! Three 90-minute immersive Hawaiian experience tours, which include: our ever-popular Hollywood Movie Sites Tour, our Jurassic Jungle Expedition, and our Taste of Kualoa Farm Tour.

#### ATV VEHICLE ADVENTURE – 2 to 6 people per vehicle

Minimum age is 5 years. Minimum driver age is 21. Note: There are 6 (six) seat belts per vehicle and you can have anywhere from 2-6 guests per vehicle depending on ages and guest size. <u>Learn More</u>.

#### **ZIPLINE CANOPY TOUR**

8 SIDE-BY-SIDE ZIPLINE RUNS

Our long, high, and extra-quiet Oahu zip lines are designed so you can see the North Shore's famous beaches, farms, and lush mountains with the person of your choice right next to you. Lines range from 500 – 2400 feet.









### **Hawaii CinemAttractions**

## Hawaii's Premier Fully-Immersive Motion Effects Cinema and VR Escape Room Experience

### Daily 2pm – 9pm at the Cinema in the Tapa Tower

Hilton Hawaiian Village is now home to Hawaii's premier fully-immersive cinematic 4DFX attraction and video arcade venue. Hawaii CinemAttractions provides a state-of-the-art motion and sensory effects cinema experience, taking guests on an exciting ride with original films **Soaring Over Hawaii 4DFX** and **Adventure Quest Hawaii 4DFX**, available only at Hawaii CinemAttractions.

Visitors and local residents of all ages can experience exciting and new adventures without ever having to leave their seats with special effects through motion-enabled chairs, vibration, water, wind, scents and much more that enhances the unforgettable iconic Hawaii visuals on-screen. Hawaii CinemAttractions cinema is equipped with 32 seats, including two with ADA access.

Located in the Tapa Tower at Hilton Hawaiian Village, Hawaii CinemAttractions is also excited to introduce its innovative **VR Escape Room** by Chambers Escape Games and classic **Retro Game Room/ Arcade** entertainment, providing an additional source of allages entertainment, all in a convenient safe, sanitized, socially distanced environment.

### **Bookings and Info**

www.4dfxhawaii.com

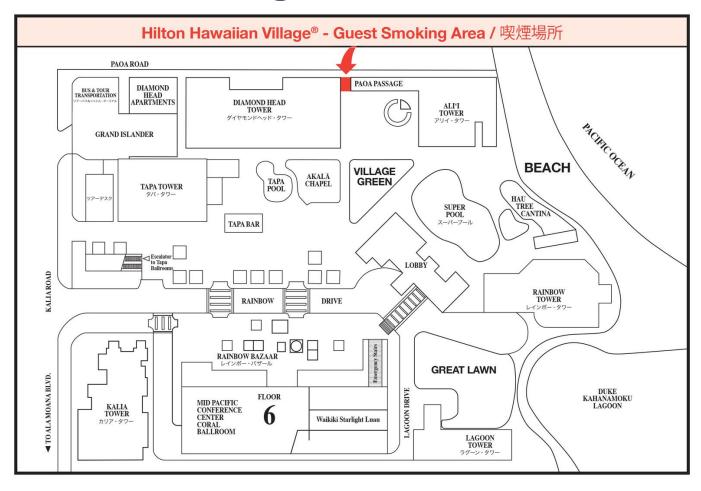
Phone: 808 892 1029







# **Guest Smoking Area**



### Smoke Free Hawai'i Law Hilton Hawaiian Village® Smoking Policy

The law prohibits smoking, including e-cigarettes, in all "enclosed or partially enclosed" areas open to the public that include, but not limited to restrooms, lobbies, reception areas, hallways, bars, hotel rooms, balconies, restaurants, retail service establishments, and retail stores. A slight exemption is being made for hotels. The exemption clause says up to 20% of the rooms rented to guests in a hotel or motel may be designated as smoking rooms.

**Guestrooms:** As of November 16, 2006 smoking is prohibited in all Hilton Hawaiian Village guest rooms with the exception of some guest rooms on the 23-25 floors of Kalia Tower, where smoking on the balconies in those specific rooms will be permitted.

**Beach:** As of April 2013, smoking is prohibited on certain beaches and parks including Duke Kahanamoku Beach in front of Hilton Hawaiian Village.

Smoking for guests, including e-cigarettes, is prohibited everywhere on property at Hilton Hawaiian Village, except on the red areas designated on the map on the flip side of this page.

Guest Smoking Area: (See map on reverse)

Paoa Passage

#### ハワイ州禁煙法 ならびに ヒルトン・ハワイアン・ビレッジの喫煙ルールについて

ハワイ州では、2006年11月に施行された禁煙法により、定められた公共の場所 (屋内および準屋外を含む)での喫煙が、電子タバコも含めて禁止されています。これらの禁煙区域には、トイレ、ロビー、フロント付近、廊下、ホテル客室、バルコニー、レストラン、バー、店舗などが含まれます。但し、ホテルなどの宿泊施設には、全客室数の最大20%までを喫煙室に指定することが許可されています。

#### 客室

ヒルトン・ハワイアン・ビレッジの客室は全室禁煙です。但し、カリア・タワーの23~25階にある一部の客室に限り、バルコニーでの喫煙が許されています。

#### ビーチ

2013年4月より、ヒルトン・ハワイアン・ビレッジ前のデューク・カハナモク・ビーチを含む一部のビーチおよび公園での喫煙が禁止されています。

ヒルトン・ハワイアン・ビレッジの敷地内は、裏面マップに赤で表示された区域 を除く全域で禁煙(電子タバコも含む)となっています。

喫煙ができる場所 (裏面のマップをご参照ください)

パオア・ロードに抜ける通路

# **Telephone Dialing Information And Rates**

#### **TELEPHONE INFORMATION & RATES**

· Room to Room Call: No Charge

• **911** No Charge

• Local: \$1.50 +0.10 per minute after 60 minutes.

Dial 9 + Number

800/888/877 Toll Free: No charge under 60 minutes /\$0.10 per minute after 60 minutes
 Dial 9 + 1 + 8 X X

 Long Distance Domestic: AT&T Operator Assisted Rate less 50% of surcharge
 Dial 9 + 1 + Area Code + Number

International: AT&T Operator Assisted Rate
 Dial 9 + 011 + Country Code + City Code + Number

Directory Assistance:
 Local: \$1.00 per call, Long Distance: \$2.00 per call
 Dial 9 + 1 + 411

Calling Card/Credit Card/ Collect/Third Party Calls
 No charge under 60 minutes / \$0.10 per minute
 after 60 minutes

 Dial 9 + 0 + Area Code + Number

Other Common Carriers: No charge under 60 minutes / \$0.10 per minute after 60 minutes
 Dial 9 + 0 + Number

Applicable taxes will be added to all rates.

Long distance or international calls will be billed to your room only if the called party answers.

You may obtain free rate information any time by dialing 9 + 00 and ask the Operator for AT&T's Operator Assisted Rate. You have the right to reach other long distance carriers from your guestroom phone and you may do so by dialing the access codes provided by that carrier.

Direct complaints to:
Federal Communications Commission
FCC Enforcement Division
CCB Room 6202
Washington, DC 20554

# **Your Safety**

**EMERGENCY Dial 911 or 21,** or text us at 808-425-9010 if you are not in your guest room.

#### **DOCTOR**

STRAUB DOCTORS ON CALL provides immediate care for a variety of illnesses. Located in the Rainbow Bazaar next to Fresco's. Open Mon.-Fri., 8:00am – 4:30pm. Call 808-973-5250 or After Hours 808-971-6000

The ADA access to the DOC office is from and thru the 2nd floor of parking structure ( take the Mid-Pacific conference/parking elevators to 2nd floor).

#### **FIRE SAFETY**

Take a few moments to familiarize yourself with the closest emergency exit. A detailed emergency exit map is located on the inside of your room door. In the event of a fire, do not use the elevators.

#### **PRIVACY**

Need some peace and quiet. Please hang your Do Not Disturb sign on your guest room doorknob. Be aware that Housekeeping will not service a room that has a Do Not Disturb sign displayed.

We understand your need for privacy. The hotel reserves the right to visually inspect all guest rooms every 24 hours to ensure the well-being of our guests and confirm the condition of the room.

#### **SAFE DEPOSIT BOXES**

Safe deposit boxes are available at the Front desk at no charge. You may prefer the convenience of our complimentary in-room safe for protection of your valuables. The hotel is not responsible for valuables or cash missing from guest rooms.

#### **SPECIAL CONSIDERATIONS**

#### **Americans with Disabilities Act**

For questions or complaints regarding services, amenities, accommodations, or facilities provide to person with disabilities, please contact the hotel's ADA contact person, the hotel manager by dialing 0.

#### **SUNBURN**

We strongly advise the use of sunscreen to prevent sunburn.

#### **TRESPASS**

Individuals who willfully damage resort property, create an unsafe condition, or exhibit threatening behavior or acts of violence, will be subject to a Trespass Warning in the second degree for a period of no less than one year or as designated by hotel management. Secondary violation of this warning is punishable by imprisonment for up to thirty days per the Criminal Trespass Act under the Hawaii Revised Statutes Section 708-814.

# WEATHER RELATED EMERGENCIES: FLOOD, HURRICANE, TSUNAMI

Use extreme caution when dealing with weather related emergencies. Follow the directions of our hotel management and security or law enforcement. In the event of a weather-related emergency, sirens will sound. If asked to move to a safe location, please proceed quickly and calmly, sign-in and wait for further details. Visit www.HiltonWaikoloaVillage.com/advisories

#### **ZERO TOLERANCE**

We are committed to maintaining a safe and secure workplace that is free from discrimination, harassment and any acts of threats of violence. In keeping with this, Hilton has adopted a policy that provides "zero tolerance" for actual or threatened violence against guests, employees, vendors, tenants or visitor by any individual on the hotel property.

# **Resort Charge Benefits**

A Daily Resort Charge of \$50 (plus tax) is assessed per room, per night (valued at \$169.80). Please note that our Daily Resort Charge is assessed at check-in. This \$50 daily charge may not always be added to your final online transaction for reservations made through this website or through online travel websites or travel agencies.

The following items are included in our Daily Resort Charge:

- •WiFi access in your room and in most public areas around the resort
- •PlayStation® 3 access with unlimited movies and games (DVD Now card given to you at check-in can only be used in your specified tower. One movie/game can be removed at a time.)
- •Local, toll-free, and credit card calls (No access fee)
- Hawaiian Village Cultural Activities (Please bring your DVD Now card to present to your instructor.)
- •10% off or 1 category upgrade on a 2-day or more rental from National Rental Car located in Rainbow Bazaar in Hilton Hawaiian Village\* (Present your DVD Now Card.)
- 20% off the Adventure Sail on the Spirit of Aloha Catamaran\*\* (Present your DVD Now Card at the Spirit of Aloha desk.)
- Outdoor Morning Exercise Classes. ( Present your DVD Now Card to the instructor.)
- Movie Night each Wednesday ( Present your DVD Now Card to the instructor.)
- •10% off at Waikiki Beach Activities'† for beach chairs & umbrellas, kayaks, pedal boats, stand-up paddle boards and aqua cycles.\*\*\* (Present your DVD Now card at any Waikiki Beach Activities lagoon stand)
- •20% off the Elite Beach Package offered at Waikiki Beach Activities<sup>†</sup> for our Lagoon beach. VIP Package includes 1 umbrella, 2 cushioned chaise lounge chairs,.\*\*\*\*

<sup>\*</sup>Discount or upgrade only valid at Hilton Hawaiian Village location. Cannot be combined with any other promotion or offer.

<sup>\*\*</sup>Discount valid on Adventure Sail only not applicable to any other sails. Cannot be combined with any other promotion or offer.

<sup>\*\*\*10%</sup> discount at Waikiki Beach Activities is based upon availability, may not be combined with other offers and may be changed without notice. This discount offer excludes other rental and retail items, surfboard rentals, surfing lessons and SUP Yoga classes, catamaran rides and other activities.

<sup>\*\*\*\*</sup>Cannot be combined with any other promotion or offer.

<sup>†</sup>Independently owned and operated.